

# Salisbury Times



## Spring 2018

### Staff changes/Surgery update

**Dr Masood** is covering the whole workload for Dr Marshall who is now on maternity leave.

**Medical Secretary** Anne Kerry has left the Practice and Charlotte de Viell has moved from Reception to take her place.

**A new Receptionist**, Lynette Heynes has been appointed.

**New nurse**, Annie James, can now also cover for Pip.

**Flu jab:** Following the worst 'flu season for many years, the debate about next year is ongoing with the NHS. (Orders for this year's vaccine should be in by now but GPs have been told not to do so yet.)

**An Orthopaedic Practitioner Service** is now available.

**Travel Clinic:** this is now up and running.



Even when the snow fell our dedicated GPs made it into the Surgery - Dr Watts and Dr Hampshire on car park snow clearing duty.

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### Staff fund raising

All the staff donate Christmas related food for our Christmas raffle and such was the good response that we managed to have three hampers. We raised £322 which, as always, is donated to the Phyllis Tuckwell Hospice.



The staff held a 'wear a Christmas jumper to work' Friday. This raised just under £50 for the Save the Children Fund.



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### The Patient Participation Group (PPG)

The Group meets bi-monthly with GPs and staff at the Practice to bring forward suggestions, ideas (and complaints!) from patients attending the surgery.

We also raise funds to enable the Practice to buy equipment not funded by the NHS. Our next fund raising event will

**SAT 5TH MAY, 9.30AM-12NOON  
AT THE SURGERY**

*See overleaf for more details.*

## PPG Fund Raising

Our next Fundraising event on Saturday 5th May, 9.30am-12noon at the surgery will be to raise money to buy more wall mounted diagnostic stations.

We need your help! Donations of books, cakes, plants plus good quality items for



the tombola stall will be most welcome as would offers of delivering leaflets, and help with manning stalls.

Please email Jean James [martinjean.james@ntlworld.com](mailto:martinjean.james@ntlworld.com) who will pass your offer on to the co-ordinator for each stall.

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## Surveys



The NHS requires the Practice to fulfill a quota each month. Please be patient if you are approached yet again in the waiting room by a member of the Patient Participation Group wielding a clipboard!

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## Missed appointments

There are still many missed appointments. Please be aware that if you do not cancel an appointment you are unable to keep, that appointment will not be available for someone who may really need to see a doctor or nurse.

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## Alzheimer Café



The café is for people with (any type) of dementia, their family and friends and any others interested in dementia.

Refreshments are served, it is free and everyone is welcome.

Venue: St Peter's Parish Centre,  
60 Church Avenue, Farnborough

Time: 7.00pm - 9.00pm on 3rd Friday of each month (July and Dec on the 2nd Friday, August no meeting).

April 20th	May 18th	June 15th
July 13th	Aug no café	Sept 21st
Oct 19th	Nov 16th	Dec 14th

28th April: Dementia Awareness Reaching Communities - a one day course for the public: [www.alzheimercafe.co.uk](http://www.alzheimercafe.co.uk)

## FEEDBACK ON YOUR SURGERY!

The Practice is always looking for ways that we can improve your experience at the Surgery and we have a Patient Participation Group which meets bi-monthly with members of the Practice. There is also a 'Virtual Group' which receives copies of the agendas and minutes and provides feedback via email. Have your say and get your views heard. Join our 'Virtual Patient Participation Group' - your input is welcome!



To register your interest in joining our Virtual Patient Participation Group and for information on becoming a member please contact:  
Martin James Tel: 01252 544698 or  
Email: [martinjean.james@ntlworld.com](mailto:martinjean.james@ntlworld.com)